

**Appendix 1: Changes proposed to the wording of the outcomes for 2018/19**

<b>Outcome wording in 2017/18</b>	<b>Proposed change for 2018/19</b>
Children are supported to have a healthy start in life	All children have a healthy start in life
People are supported to have a good quality of life	People have a good quality of life
People are supported to live in good health	People live in good health
Inequalities in healthy life expectancy are reduced	<i>No change</i>
People and their carers feel respected and able to make informed choices about services	People feel respected and able to make informed choices about services
People and their carers have choice and control over the services they receive and how they are delivered	People have choice and control over services and how they are delivered
People are able to find and use jargon free health and social care information in a range of formats and locations	Jargon free health and social care information can be found in a range of formats and locations
Health and care services talk to each other so that people receive seamless services	<i>No change</i>
People are supported to be as independent as possible	People are as independent as possible
People are supported to feel safe	People feel safe
People have access to timely and responsive care	People have access to timely, responsive and joined up care
People access acute hospital services only when they need to	People use emergency hospital services only when they need to
Financial balance is achieved across the system	Financial balance is achieved across the health and care system
People and staff working within the system have access to shared and integrated electronic information	People and staff have access to shared and integrated electronic information
Interventions take place early to tackle emerging problems, or with a population most at risk	People get help early and services support those most at risk
People are supported by high quality care and support	People receive high quality care and support
People are kept safe and free from avoidable harm	<i>No change</i>
People are supported by skilled staff, delivering person-centred care	<i>No change</i>